

PRI Trunk Services

Our PRI (Primary Rate Interface) service is fully scalable, with packages ranging from 8 to 23 voice channels. And, with advantages like proactive technical monitoring, bundled services, and a dedicated 24/7/365 Network Operation Centre staffed by IT professionals, you can rest assured that you are receiving the best quality product and the best possible value from Shaw Business' PRI.

Automatic Failover Feature

Redundancy is a hot topic in today's world. You can't afford to be out of touch with your customers. Our PRI service ensures that even if your voice switch (PBX) fails, calls can be completed to the telephone number of your choice.

Release Link Trunking Feature

Businesses are always balancing the cost of communication resources with the capacity to service customers. That's why our Business Voice PRI service comes with Release Link Trunking – a feature that provides you with the ability to free up PRI channels when using the conference call feature on your switch (PBX).

Seamless Transition to SIP Trunking*

A question facing many businesses today is when and how to make the leap to the next version of voice technology. At Shaw we know that changes in technology can be disruptive, and that's why we've designed our PRI service to allow your business to migrate to the next generation of voice technology when you are ready.

Features Include:

- Scalable PRIs from 8 to 23 channels
- Caller Display (where available)
- 10 Direct Inward Dial (DID) telephone numbers with DID level billing
- Enhanced 911, 411 and 711 (Message Relay Service)
- Virtual Inbound and Basic Toll-Free numbers available
- Account code summary report available
- 24/7/365 support and proactive technical monitoring

**For the latest offers and full details call
Your Local Shaw Business Authorized Partner**

Integrated Telecom Solution Sourcing

Phone: 1-855-558-4877, ext 4636

Email: info@itssi.ca

*where available